

• Where your water comes from

 How your water is made safe to drink, and how it's protected from contaminants including the novel coronavirus

• Results of EPA-required sampling and testing

• Understanding water quality regulations

• Where to find more information

Outperforming ALL Federal Standards for Safe Drinking Water

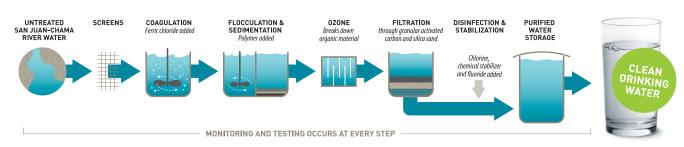
PREPARED FOR CUSTOMERS OF THE



YOUR DRINKING WATER

HOW IT'S MADE SAFE TO DRINK

Groundwater requires little treatment other than disinfection via chlorination, and in some cases undergoes additional filtering for arsenic removal. Surface water, however, requires extensive purification before distribution, using a series of mechanical and chemical processes, as shown below. Treatment, including chemical stabilization for corrosion prevention, occurs at the San Juan-Chama Drinking Water Project surface-water treatment plant. *Treatment processes destroy bacteria and viruses.*





Groundwater

►► Tunnel/Channel

WHERE IT COMES FROM

Water Authority customers rely on locally pumped groundwater plus surface water imported from the Colorado River basin via the San Juan-Chama Project. The utility works

with the New Mexico Environment

Department (NMED) and other agencies to conduct periodic source water assessments to determine the susceptibility of local drinking water to contamination.

The latest assessment, called the Rivers and Aquifers Protection Plan (RAPP) is available online at www.abcwua.org/your-drinking-water/

HOW IT'S MONITORED & TESTED

Making sure that treatment processes are working correctly requires careful monitoring by a full-time staff of trained water quality engineers, scientists, and technicians. In 2020 the Water Authority collected and tested more than 5,500 water samples from wells, storage tanks, customer taps, and the surfacewater treatment plant. Some of the testing is required by the Environmental Protection Agency (EPA) and some of it is voluntary, but it's all done to ensure that Albuquerque and Bernalillo County have a municipal water supply that's second to none in terms of quality.

SEE THE 2020 TEST RESULTS

2020 COMPLIANCE MONITORING RESULTS (Albuquerque Water System, NM35-10701; see page 3 for definitions)

	TANCE ONDITION	Source	L MONT	Sample Year(s)	Detection Lowest amount	n Limit	Minimum	Average Detected System-wide	Average Detected at San Juan-Cham Drinking Water Pla	ıa	Maximum	Detected	Maximu Level (//	um Contamin	Maximum Contaminant Level Goal	
As	Arsenic See Common Concerns on page 4 Erosion of natural volcanic deposits		2020	1 PPB		Zero PPB	3 PPB	Zero PPB	8	8 PPB		10 PPB		Zero PPB	•	
a	Barium Erosion of natural deposits		2020	0.01 PPM		0.03 PPM	0.072 PPM	0.054 PPM	(0.17 PPM		2 PPM		2 PPM	6	
r	Chromium Erosion of natural deposits		2020	1 PPB		Zero PPB	0.8 PPB	Zero PPB		7 PPB		100 PP	В	100 PPB	1	
-	Fluoride*	ride* Erosion of natural deposits 2		2020	0.10 PPM		0.39 PPM	0.66 PPM	0.77 PPM		1.2 PPM		4 PPM		4 PPM	
2	Gross Alpha Particle Activity	Erosion of	natural deposits	2020	0.7 - 1.0 p	Ci/L	Zero pCi/L	0.4 pCi/L	Zero pCi/L	(0.9 pCi/L		15 pCi/L		Zero pCi/L	
)3	Nitrate	leaching fr	om septic rage; erosion	2020	0.05 PPM		Zero PPM	0.49 PPM	0.15 PPM		2.8 PPM		10 PPM		10 PPM	
a	Radium 226 + 228	Erosion of	natural deposits	2020	0.01 - 0.2	1 pCi/L	Zero pCi/L	0.07 pCi/L	0.05 pCi/L	(0.19 pCi/L	pCi/L 5 pCi/L			Zero pCi/L	(
10	Total Xylenes	Discharge or chemic	from petroleum al factories	2020	0.0005 PF	PM	Zero PPM	0.000062 PPM	Zero PPM C		0.00065 PPM		10 PPM		10 PPM	1
ı 📗	Uranium	Erosion of	natural deposits	2020	1 PPB		Zero PPB	2.2 PPB	Zero PPB	í	5 PPB		30 PPB		Zero PPB	
3	Bromate	By-produc water disir	ct of drinking nfection	2020	1 PPB		Zero PPB	Not Applicable	1.6 PPB		5 PPB 1		10 PPB		Zero PPB	
Chlorine		Disinfectant		2020	0.1 PPM (distribution system)		0.3 PPM	1.0 PPM	Not Applicable	lot Applicable 1.7 PPM			4 PPM (MRDL)		4 PPM (MRD	_G)
					0.03 PPM	(surface water)	0.6 PPM	Not Applicable	1.6 PPM		1.7 PPM		4 PPM (MRDL)	4 PPM (MRD	_G)
					0.03 PPM (groundwater)		(TT= Maintain requir		TT met at 100% of sites red chlorine level or restore within 4 hours)		TT		TT			
	Cryptosporidium	Human and animal 201 fecal waste		2015-2017	1 Oocyst/L		Zero Oocysts/L	Not Applicable	0.004 Oocysts/L		0.093 Oocysts/L		TT		Zero Oocysts	/L
•••	Turbidity (doudiness; indicates effectiveness of filtration and disinfection)	dicates effectiveness of		2020	0.002 NTU		0.01 NTU	Not Applicable	Not Applicable	(0.2 NTU		samples finished	all finished w s, 95% of the water sample less than 0.3 I	es	(
	Total Organic Carbon	Naturally the enviro		2020	1 PPM		Zero PPM	Not Applicable	0.7 PPM	,	1.4 PPM	TT		Not Applicab	le	
Ó	Total Coliform Coliforms are bacteria that are normally present in the environment		2020	Not Applicable		Not Applicable Applicable		Not Applicable	1 of 245 samples or 0.41% of samples taken in a month had detectable total coliform bacteria. No total coliform bacteria was detected in any repeat sample at any location.		Presence of coliform bacteria in 5.0% or more of samples in any month		n 0% of sample with detectal coliform bact	ole		
SUBSTANCE Source		Source	Sample Year Detection Limi		Detection Limit	Range of Results**								laximum Contaminant evel Goal (MCLG)		
			/-product of chlorination		0.48 - 0.50 PPB	3		19 PPB 60 PPB			Not Applicable		. ,			
Total Trihalomethanes (TTHM)		By-product of chlorination		2020	0.5 PPB	3.4 - 62 PPB		48 PPB	80 PPB		Not Applicable		ible			
SUBSTANCE		Source			Sample Year Detection Limit		Number of Sam 90th Percentile that Exceed Acti					Action Level (Comp detected in the 90th percent	, , , , , , , , , , , , , , , , , , , ,		aximum Contamin	ant
Lead See Common Concerns on pa		rns on page 4	1		2018	1 PPB	1 PPB Zero		3 PPB			1 1 1			ero PPB	
Copper Corros		Corrosion of			0.01 PPM	0.25 PPM Zero		0	0.36 PPM 1.3 PPM		Zero PP		ero PPM			

STANDARDS OF QUALITY

YOUR DRINKING WATER

To protect public health and safety, the EPA limits the amount of certain substances, known as contaminants, in drinking water.

The table on the preceding page shows the latest test results for these regulated substances in drinking water distributed by the Water Authority to its customers in Albuquerque and Bernalillo County.



YOUR WATER AUTHORITY

The Water Authority has been nationally recognized not only for its highly successful conservation program, but for the quality and affordability of its drinking water and for its efforts to preserve



and manage the community's water resources. It holds a AAA bond rating from Standard & Poor's.

RECENT AWARDS

Excellence in Management Platinum Award (2020)

National Association of Clean Water Agencies

Utility of the Future (2020)

National Association of Clean Water Agencies (for watershed stewardship)

National Environmental Achievement Award, Watershed Collaboration (2020) National Association of Clean Water Agencies



DRINKING WATER CONTAMINANTS: WHAT EPA SAYS

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. Environmental Protection Agency (EPA) Safe Drinking Water Hotline (800-426-4791).

Contaminants come in many forms, both natural and manmade, and can enter the sources of our drinking water in a number of ways, including dissolution of naturally occurring minerals. Contaminants in drinking water sources may include microbial contaminants (e.g., viruses and bacteria); inorganic contaminants, such as salts and metals; pesticides and herbicides; organic chemical contaminants from industrial processes, gas stations, septic systems, etc.; and radioactive contaminants, both naturally occurring and as a result of human activity.

In order to ensure drinking water safety, EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration (FDA) establishes limits for contaminants in bottled water that provide the same protections for public health.

DEFINITIONS

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. We monitor the river for Cryptosporidium. The San Juan-Chama Drinking Water Plant was designed to provide a multibarrier approach (pre-sedimentation, clarification, and filtration) to removing Cryptosporidium in order to meet the EPA requirements.

Locational Running Annual Average (LRAA): The average of analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.

Maximum Contaminant Level

(MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant
Level (MRDL): The highest level of a
disinfectant allowed in drinking water.
There is convincing evidence that
addition of a disinfectant is necessary
for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Nephelometric Turbidity Unit (NTU): A measure of cloudiness or haziness

A measure of cloudiness or hazine caused by suspended solids.

Parts Per Billion (PPB): Parts per billion or micrograms per liter (ug/L).

1 PPB = 0.001 PPM. Example: one drop of water in an Olympic-size swimming pool.

Parts Per Million (PPM): Parts per million or milligrams per liter (mg/L). 1 PPM = 1,000 PPB. Example: four drops of water in a 55-gallon barrel.

picoCuries per liter (pCi/L):
A measure of radioactivity.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

UNREGULATED CONTAMINANTS

Some substances found in drinking water are not regulated by the EPA, but testing for them in some cases is required for research purposes under the Unregulated Contaminant Monitoring Rule (UCMR).

2020 UNREGULATED CONTAMINANT MONITORING RESULTS

SUBSTANCE	Sample Year	Minimum Reporting Level	Range of Results	Average of Results
1-Butanol	2019	2 PPB	Zero - 2.5 PPB	Zero PPB
Germanium	2019	0.3 PPB	Zero - 0.38 PPB	Zero PPB
Manganese	2019-2020	0.4 PPB	Zero - 65 PPB	4.0 PPB
O-Toluidine	2019	0.007 PPB	Zero - 0.007 PPB	Zero PPB
Total HAA5	2018	0.2 PPB	1.6 - 17 PPB	7.8 PPB
Total HAA6Br	2018	0.2 PPB	2.4 - 17 PPB	9.1 PPB
Total HAA9	2018	0.2 PPB	3.1 - 27 PPB	14.8 PPB
Source Water Total Organic Carbon	2018	0.2 - 0.3 PPM	2.2 - 3.7 PPM	2.9 PPM
Source Water Bromide	2018	5 PPB	26 - 45 PPB	34.8 PPB

COMMON CONCERNS

Should I be concerned about lead?

The Water Authority has removed all known lead components from its water distribution system. However, the utility offers free lead and copper testing for customers concerned about their home plumbing fixtures. Visit www.abcwua.org/your-drinking-water-lead-sample-collection-request/ or call 289-3653 to schedule a test.

RESULTS OF 2020 CUSTOMER-REQUESTED **TESTING** (33 SAMPLES)

SUBSTANCE	Minimum	Maximum	90th Percentile	Action Level
Pb Lead	Zero PPB	3 PPB	2 PPB	15 PPB

Here's what the EPA has to say about lead: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Your local Water Authority is responsible for providing high quality drinking water, but cannot control the variety of materials used in home plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the federal Safe Drinking Water Hotline (800-426-4791) or at http://www.epa.gov/safewater/lead.

Is there arsenic in my drinking water?

All of Albuquerque's drinking water meets EPA standards for arsenic. Allowable levels of arsenic are present in some locations, mainly due to erosion of natural deposits. EPA continues to research the health effects of low levels of arsenic, which is a metal known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

What if I am immuno-compromised?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

What about sodium?

Sodium levels in the Water Authority's service area range from 19 to 81 PPM (average: 33 PPM). For more information, visit www.abcwua.org and click on the Your Water tab.

Information about PFAS Local drinking water remains protected from manmade chemicals known as Per- and Polyfluoroalkyl Substances (PFAS). The Water Authority's system has been tested as part of EPA Unregulated Contaminant

Monitoring requirements with no detections to date.

^{*}The Water Authority continues working to meet a target fluoride range of 0.65 to 0.72 mg/L. More information at www.abcwua.org/your-drinking-water-fluorideinformation/

^{**} The range represents the minimum and maximum of all quarterly analytical results at all 12 monitoring locations.

WANT TO **KNOW MORE?**

CONTACT THE WATER AUTHORITY

Call **842-WATR (9287)** to

- Report a water or sewer emergency
- Pay a bill over the phone
- Make billing inquires

- Report water waste
- Report unusual activity at water facilities

Call 289-3653 (the Water Quality Information Line) with questions about your water quality, or email us at waterquality@abcwua.org.

En Español: Este reporte contiene informacion muy importante acerca de la calidad del agua. Para recibir una copia en español, llamen al 505-842-9287 o visita la pagina: www.abcwua.org/your-drinking-water-download-report-english-spanish/

OTHER SOURCES OF INFORMATION

U.S. Environmental New Mexico Environment Department Water Authority **Protection Agency** Drinking Water Bureau website www.epa.gov/safewater www.env.nm.gov/dwb www.abcwua.org





Check us out on Facebook and Nextdoor!

INFORMATION ON CORONAVIRUS/COVID-19

The municipal water supply is protected from the novel coronavirus, and other viruses and biological contaminants, via the Water Authority's existing treatment and disinfection procedures. More information is available from—

The Centers for The New Mexico U.S. Environmental Disease Control Department of Health **Protection Agency**

www.cdc.gov/coronavirus https://cv.nmhealth.org www.epa.gov/coronavirus/what-should-i-do-if-im-concerned-about-my-drinking-water





The Water Authority is the largest water and sewer utility in New Mexico and is governed by a board of elected officials. Board members for 2020: **Steven Michael Quezada**, Bernalillo County Commissioner, Chair; Klarissa J. Peña, Albuquerque City Councilor, Vice Chair; Walt Benson, Bernalillo County Commissioner; Pat Davis, Albuquerque City Councilor; Trudy E. Jones, Albuquerque City Councilor; Timothy M. Keller, Mayor of Albuquerque; Charlene E. Pyskoty, Bernalillo County Commissioner; Pablo Rael, Trustee, Village of Los Ranchos (non-voting). Executive Director: Mark S. Sanchez.

GET INVOLVED!

Want to do more to help protect local drinking water supplies? You can start by staying informed! Links to up-to-date information about watershed and source-water protection can be found at www.NMSourceWaterProtection.com.

Other opportunities for involvement include attendance at one of our monthly board meetings, where issues concerning water quality are discussed. Meetings are open to the public and held virtually or in council chambers in the basement of the City/County Government Center at One Civic Plaza. Meeting schedules and agendas are available at www.abcwua.org. You'll also find meeting schedules for the community's Water Protection Advisory Board.