



# What's on TAP?

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## WELCOME TO YOUR NEW WATER BILL

### The format has changed, along with your water provider

You'll notice that your water bill looks a lot different this month. The new format replaces the one used by New Mexico Utilities, Inc., the former water provider in your service area. Your new provider is the Albuquerque Bernalillo County Water Utility Authority.

The new bill includes your itemized charges for water, wastewater, and (for customers in incorporated areas) for city-provided solid waste pickup. This will be prorated in the first month for some customers. You'll also find your meter readings, and a detachable slip to return with your payment.

**Questions on how to read your new bill?** Call Customer Service at 898-2661, or visit [www.abcwua.org](http://www.abcwua.org).

If you use NMUI's automatic account withdrawal feature to pay your bill, remember that effective immediately you must re-register for this service if you wish to continue using it. To re-register for automatic account withdrawal (or register for the first time if you're a new user):

- 1) Visit [www.abcwua.org](http://www.abcwua.org) to download the necessary form **OR**
- 2) Drop in to our customer service office at 4700 Irving Blvd., Ste. 201 **OR**
- 3) Call Customer Service at 898-2661



Albuquerque Bernalillo County  
Water Utility Authority