Paying Your Bill

Last Updated Wednesday, 27 March 2013

Payment by Mail via Check

Include account number on check and address payments to:

Albuquerque/Bernalillo County Water Utility Authority

Attn: Customer Services

PO Box 1313

Albuquerque, NM 87103

Payment over the Phone

Pay your water, sewer, and refuse bills with a credit card or from your checking or savings account. Just call 842-WATR (9287) and press Option 2 when prompted.

Online Payments

There are two types of online payment:

-

A one-time (i.e., non-recurring) payment via the Internet

-

Or, register with our online payment system. With it, you can pay your bill and/or set up automatic monthly payments. It's secure and easy!

Automatic Withdrawal

If you cannot or don't wish to use our online bill-pay services, you can still save the time, postage and the hassle of writing checks to pay your water, sewer, and refuse bills. Simply click here for details and an application form.

Budget Payment Plan

Pay the same amount each month based on your average usage history.

Payment In Person

You can pay your water bill in person with cash, check or credit card (Visa, Mastercard, American Express) at the City Treasury, located on the first floor of the city/county government building at One Civic Plaza (400 Marquette).

Have questions? Just review our Frequently Asked Questions or contact our Customer Service group at 505-842-WATR (9287). Or, feel free to stop by and chat with a customer service representative in person. Our office is located at 400 Marquette NW. City/County Government Center, First Floor.