

## Sewer Odor Hotline

Last Updated Wednesday, 16 January 2008

Despite the Water Reclamation Division's best efforts, environmental conditions change without warning, so if you smell a strong odor of hydrogen sulfide (rotten egg odor) in your neighborhood it can be an indication of changing conditions or other problems in the collection system. First check your P-traps. Odors can occur when P-Traps dry out, run water through the P-trap for 60 seconds. If the odor does not disappear within an hour, please call the 24-hour Odor Control hotline at 873-7010. Each person who leaves a phone number will be called back and the odor issue will be discussed to see if anymore can be learned from them and to let them know that we are following up on their call.

Signs have been placed in areas of the City and County where odors may be a concern. The signs are a key aspect of the Odor Hotline. The signs are meant to invite comments by residents about any sewer odors they are experiencing. The Albuquerque Bernalillo County Water Utility Authority is making a strong commitment to addressing sewer odors.

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